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# Genesys Administrator Extension Help

DN







DN	
<b>Video Over IP</b>	
	ACD
	Voice over IP (VoIP)
<b>Voice Over IP</b>	VoIP
	(IVR)

DN

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DN Configuration Database DN  
 DN Configuration Database DN  
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1. DN [redacted]

2. DN [redacted] DN [redacted]

3. [redacted]

4. [redacted]

- [redacted]—[redacted] DN [redacted] DN [redacted] Genesys Administrator Extension [redacted] DN [redacted] [DN [redacted]] [redacted] T-Server [redacted] DN [redacted] DN [redacted]
- [redacted]—DN [redacted]
- [redacted]—[redacted] DN [redacted]
- [redacted]—[redacted] DN [redacted] (IVR [redacted]) [redacted] DN [redacted] DN [redacted]
- [redacted]—T-Server [redacted] DN [redacted]
  - **False**—T-Server [redacted] DN [redacted]
  - **True**—T-Server [redacted] DN [redacted]
  - [redacted]—T-Server [redacted] DN [redacted] T-Server [redacted]

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[redacted] 2 [redacted] T-Server [redacted] DN [redacted]
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- [redacted]—[redacted] DN [redacted] Configuration Database ([redacted]) [redacted]
- [redacted]—[redacted] DN [redacted]
- **DN [redacted]**—[redacted] DN [redacted]
- [redacted]—[redacted] DN [redacted]

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[redacted] [redacted]
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- [redacted] **ID**—[redacted] DN [redacted] ID [redacted] DN [redacted] ID [redacted] DN [redacted]: **ACD** [redacted]



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**[+]** ???????

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ADD	2389273	????	?? 1	Y	?????	Y
ADD	7843920	FAX	?? 1	Y	?????	Y

?????? CSV ??????????????????

Action,Number,Type,Switch,Register,Route Type,Enabled  
 ADD,2389273,Chat,Switch1,Y,Default,Y  
 ADD,7843920,Fax,Switch1,Y,Default,Y